

Assisted Living Services

Assisted Living Compliance

About Falls
 Abuse and Neglect: Resident Abuse
 Abuse and Neglect: Resident Exploitation
 Administrator Training Program: South Dakota Addendum
 All About Documentation
 Antipsychotics and Beyond
 Basics of the Life Safety Code
 Being Survey Ready
 California RCFE Prohibited and Restricted Conditions
 Care and Treatment at End of Life
 Changing the Culture to Person-Centered Care
 Conducting an Abuse Investigation
 Conducting an Abuse Investigation - Kansas
 Documentation of Activities of Daily Living
 Essentials of Corporate Compliance
 Essentials of HIPAA
 Essentials of Resident Rights
 Ethical Decision-Making for Nurses in Residential Care Settings
 Ethics for Nursing Home Administrators: Advanced
 Fraud, Waste, and Abuse
 GUIDE: A New Dementia Experience Model
 HIPAA: An Overview for Residential Care and Assisted Living
 Hospice Services in Long-Term Care
 Identifying Fall Risk in Assisted Living
 Introduction to Hospice
 Knowing the Rights of Residents
 Medicare Basics
 Obtaining an Individual's Height and Weight
 Privacy, Rights, and Self Determination of Clients
 Promoting Resident Independence with ADLs
 Reporting Incidents
 Resident Rights in Assisted Living
 Resident-to-Resident Bullying
 Safeguarding Resident Rights in Nursing Facilities

Safeguarding Resident Rights in Nursing Facilities Self-Paced
 Side Rails: The Hidden Danger
 The World of Assisted Living
 Understanding the Fair Housing Act
 Understanding Trauma-Informed Care
 Understanding Wandering and Elopement

Assisted Living Core Clinical

Assisting with ADLs
 Assisting with ADLs Self-Paced
 Assisting with Self-Administration of Medications in Florida
 Care of a Urinary Catheter
 Care of Residents With Dementia In AL
 Caring for Individuals with Heart Failure
 Caring for Residents at Risk for Pressure Injury
 Communication and End-of-Life Care
 Diabetes: The Basics
 Discussions on Grief, Loss, Death, and Dying
 Infusion Therapy: Antibiotics
 Management of Advanced Dementia in Hospice
 Managing Medications in ALFs: Helping with Self-Administration
 Managing Medications in ALFs: Knowing the Side Effects
 Person-Centered Care in Assisted Living
 Podcast: Long Covid-19 and the Impact on the Respiratory Status of Older Adults
 Providing Care at End of Life
 Restorative Nursing: Bathing, Grooming, and Dressing for the Licensed Nurse
 Service Plans for Assisted Living Facilities
 Wound Care: Developing and Implementing a Plan of Care

Assisted Living Personal Care

Activities: Best Practices for Activities Professionals
 Care of the Bedridden Individual
 Dementia Care: Behavior Challenges - Physically Abusive Resident
 Dementia Care: Behavior Challenges - Verbally Abusive

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Resident

Dementia Care: Care of the Non-Communicative Resident

Dementia Care: Resident Agitation and Aggression

Dementia Care: Residents Who Wander

Provide Safe Transportation

Skin and Foot Care in Diabetes

What is Wellness?

Working with Families

Your Body at 80

Clinical Skill Videos

Alternate Sites for Measuring Blood Pressure

Ambulation with a Gait Belt

Application of Sequential Compression Devices

Assessing Pain

Assisting with Bedpan or Fracture

Assisting with Coughing and Deep Breathing Exercises

Assisting with Transfers and Ambulation

Basic Care Skills - Leaving the Room

Basic Care Skills - Pain

Bed Rest Essentials

Bladder Scanning

Clean, Intermittent, Straight Urinary Catheterization

Clearing an Obstructed Airway

Companion Homemaker: Roles and Responsibilities

Companion Homemaker: Safety and Housekeeping

Dietary Considerations and Meal Preparation for Older Adults

Dipstick Urine Testing

Donning and Doffing PPE

Flexibility and Mobility: A Guide to Range of Motion

How to Perform Range of Motion Exercises

Measuring Urinary Output From a Drainage Bag

Medication Administration: Z-track Injection

Observing and Collecting Pain Responses

Orthostatic Blood Pressure

Performing Catheter Care

Performing Denture Care

Range of Motion: Upper Extremities

Shaving

Skills: Privacy

Skills: Vital Signs

Suctioning Oral Pharynx

Testing Gastric Contents for Occult Blood and pH

Using an Incentive Spirometer

Clinical Skills

A Day in the Life of Henry: A Dementia Experience

About Alternative Feeding Methods

About Fluid and Electrolyte Imbalances

About Postmortem Care

About Vision Loss

Adult Vaccine Recommendations for Healthcare Providers

Aging and Body Systems

Aging and Sexuality for Healthcare Professionals in LTC

Antibiotic Stewardship Programs: Core Elements

Assisting with Bathing

Assisting with Proper Positioning

Assisting with Self-Administration of Medications: Guidelines

Assisting with Self-Administration of Medications: Medication Orders

Assisting with Self-Administration of Medications: Procedure

Assisting with Self-Administration of Medications: The Basics

Bariatric Nursing: Care of the Older Adult Population

Bariatric Nursing: Post-Op Care

Basic Medication Management in Assisted Living Facilities

Bathing the Difficult Patient

Building a Healthy Therapeutic Relationship

Care Considerations for Individuals with Disabilities

Care of a Prosthesis

Care of an Ostomy

Care of the Older Adult: The Aging Process

Catheter and Perineal Care

Changing the Culture in LTC

Common Medication Actions and Interactions

Conducting a History and Physical for Nurses

Conducting a Mental Status Assessment

Conducting a Mental Status Assessment for Canada

Delegating to Unlicensed Personnel

Dementia Care: Bathing a Person with Dementia

Documentation for Nurses

Drug Diversion, SUD, and Pain Management

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Effective Healthcare Communications Skills
 Effectively Communicating With Individuals Who are Hard of Hearing
 Ethics for Licensed Professionals: 1 Hour
 Ethics for Licensed Professionals: 2 Hours
 Giving a Bed Bath
 Handling Aggressive Behaviors
 How to Recognize and Report Skin Conditions
 In Session: Practicing Clinical Skills for Preventing Other-Directed Violence in Children and Adolescents
 Infection Control: Cohorting
 Infusion Therapy: Intravenous Fluids
 Intro to Medical Devices and Equipment
 Introduction to Rehabilitation Services
 Management of Bronchitis and Pneumonia
 Managing Aggressive Behaviors
 Managing Effective Care Transitions
 Managing Intravenous Devices
 Measuring and Recording Vital Signs
 Measuring Blood Pressure
 Measuring Pulse and Respirations
 Medical Device Incident Reporting
 Medicare: Documenting to Skilled Level of Care
 Medicare: Skilled Documentation
 Medication Administration in Acute Care
 Medication Administration: Eye Drops and Eye Ointments
 Medication Self-Administration Assistance
 Minimizing Medication-Related Problems
 Nail and Foot Care
 Nursing Facility Dialysis
 Nursing Management of Fevers
 Observing, Reporting, and Documenting
 Obtaining an Oral Temperature
 Oral Health and the Older Adult
 Patient Education for Poor Readers
 Performing a Back Rub
 Performing a Complete Bed Bath
 Performing Oral Hygiene: Brushing and Flossing
 Performing Prosthesis Care
 Performing Tracheostomy Care
 Podcast: Managing Post COVID-19 Depression and Anxiety
 Podcast: What Does Healthcare Post COVID-19 Look Like?

Preventing Falls: An Interdisciplinary Approach
 Preventing Hospital Readmission: What Would You Do?
 Principles of Risk Management
 Promoting Safe Eating
 Proper Application of Elastic Stockings
 Providing Dressing Assistance
 Providing Oral Hygiene to an Unconscious Individual
 Pulmonary Edema
 Quick Clip: Rights of Medication Administration
 Rapid Review: Administration of IV Medications
 Rapid Review: Assessment of Bowel Sounds
 Rapid Review: Assessment of Breath Sounds
 Rapid Review: Assessment of Heart Sounds
 Rapid Review: Feeding Tube Care
 Rapid Review: Insertion of a Peripheral IV
 Rapid Review: Parts of a Cardiac Assessment
 Rapid Review: Parts of a GI Assessment
 Rapid Review: Parts of a Respiratory Assessment
 Rapid Review: Peripheral IV Care
 Resident Discharge Planning
 Restorative Nursing: Positioning and ROM for Nursing Assistants
 Sepsis Awareness: Key Concepts and Interventions
 Shaving Facial Hair
 Side Effects of Common Medications
 Strategies for Effective Use of the DSM-5-TR
 Supporting Dental and Oral Health for Individuals with IDD
 Supporting Resident Mobility
 Supporting the Behavioral Health Goals of LGBTQ+ Clients
 The 3 D's: Delirium, Dementia, and Depression
 The Dangers of Immobility
 The Nose Knows: COVID-19 Nasal Swab Testing
 The Process of Aging
 Understanding ABGs and Chest X-Rays: Key Concepts
 Understanding Hearing Loss
 Using Mechanical Lifts Safely

Core Clinical Procedures

Basic Injury Assessment
 Collecting Specimens: Urine From Catheter
 Collecting Specimens: Urine via Clean Catch
 Collecting Specimens: Urine via Straight Cath

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Constipation: Signs and Symptoms
Documentation: Preventing Fraud and Abuse
Fecal Specimen Collection
IV Management - Flushing a CVC
IV Management: Changing a CVC Dressing
IV Management: Changing Needleless Connection Devices
IV Management: Discontinuing an IV
IV Management: Hanging IV Medications or Fluids
IV Management: Initiating an IV
IV Management: Managing Implanted Ports
IV Management: Obtaining a Blood Sample from a CVC
IV Management: Removal of CVC and PICC
Medication Administration: Drawing Medication from an Ampule
Medication Administration: Injections
Medication Administration: IV Push
Medication Administration: Nebulizer
Medication Administration: Oral
Medication Administration: Via Feeding Tube
Vital Signs: Measuring Pulse Rate
Vital Signs: Measuring Respiratory Rate
Vital Signs: Taking a Blood Pressure
Vital Signs: Taking a Rectal Temperature
Vital Signs: Taking Axillary Temperature
Vital Signs: Taking Oral Temperature

Core CNA Skills

About Bed Bugs, Lice, and Scabies
About Mental Health: Common Conditions and Disorders
About Swallowing Disorders: Dysphagia
About the Cardiovascular System
About the Nervous System
About the Urinary System
Aging and Body Systems Self-Paced
Assisting in Pain Management
Caring for Individuals with Epilepsy and Seizures
Causes, Prevention, and Treatment of Constipation
Common Diseases of the Digestive System
Common Disorders of the Immune System
Common Infectious Conditions in LTC
Commonly Used Mobility Devices
Dementia Care: Person-Centered Care Plans

Identifying Fall Risk in Assisted Living Self-Paced
Living with Dementia: Person-Centered Care
Measuring Weight Without a Wheelchair
Nebulizers and Inhalers
Providing Safe Medication Assistance
Recognizing a Change in Condition
Respecting Diversity in the Workplace
Respecting Diversity in the Workplace Self-Paced
Restorative Nursing: Bathing, Grooming, and Dressing for the CNA
Restorative Nursing: Bowel and Bladder for the CNA
Restorative Nursing: Framework for CNAs
Restorative Nursing: Mobility Programs for the CNA
Restorative Programs: Dining and Feeding for the CNA
Restorative Programs: Dining and Feeding for the Licensed Nurse
Restraint Considerations and Alternatives
The Respiratory System
Transfers: Assist to Wheelchair from Bed
Transfers: Assist to/from Shower
Transfers: Assist to/from Toilet
Transfers: Mechanical Lift
Transfers: Sit To Stand Lift
Transfers: Sliding Board
Transfers: Using a Gait Belt
Understanding Oxygen Therapy Self-Paced
Understanding Physical, Emotional, and Spiritual Changes in Aging
Understanding the Digestive System
Understanding the Endocrine System
Understanding the Integumentary System
Understanding the Musculoskeletal System
Understanding the Reproductive System
Understanding the Skin and Pressure Injuries
Using Proper Ergonomics with Transfers
Weight: Measuring with a Wheelchair

Departmental Specialty

Activities: Enhancing Your Program
An Administrator's Guide to Housekeeping
Cleaning and Maintaining Carpeting
Customer Service in Dining Rooms
Daily Room Cleaning

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Dementia Care: Benefits of Reminiscing Self-Paced
 Dry Storage
 Encouraging Resident Participation in Activities
 Enriching the Dining Experience
 Environmental Cleaning 7-Step Process
 Food Safety Fundamentals
 Getting to Know the Dietary Department
 Handling Clean Linens: Laundry Department
 Handling Clean Linens: Residential and Care Areas
 Handling Dirty Linens: Laundry Department
 Handling Dirty Linens: Residential and Care Areas
 Handling Food Safely for Canada
 Handling Food Safely Part 1
 Handling Food Safely Part 2
 Housekeeping Procedures in Residential Care Settings
 Implementing a Quality Activity Program
 Interdisciplinary Approach to Activities
 Linen Management for LTC: Inventory and Control
 Linen Management for LTC: Personal and General Laundry
 Linen Management for LTC: Wash and Drying Cycle
 Linen Management: Intro for LTC
 LTC Maintenance Operations
 Proper Cooler Storage
 Proper Floor Cleaning
 Proper Freezer Storage
 Providing One-on-One Activities
 Setting Up the Steam Table
 Staying Safe in the Kitchen
 Supporting Activities for People With Hearing Loss
 Terminal Room Cleaning
 The Activities Department: An Introduction
 The Basics of Nutrition and Food Safety
 Transporting Clean Linen
 Using a 3 Compartment Sink
 Using the Dishwasher
 Washer and Dryer Usage
 Welcome to the Marketing Team

Disease and Condition Management

About Alzheimer's Disease and Dementia
 About Alzheimer's Disease and Dementia for Canada
 About Clostridioides Difficile

About Diabetes
 About Renal Disease
 About Stroke
 About Urinary Tract Infections
 All About Parkinson's Disease
 Alzheimer's Disease and Related Disorders: ADL Care
 Alzheimer's Disease and Related Disorders: ADLs and Behaviors
 Alzheimer's Disease and Related Disorders: Approaches to Treatment
 Alzheimer's Disease and Related Disorders: Behaviors
 Alzheimer's Disease and Related Disorders: Communication Needs
 Alzheimer's Disease and Related Disorders: Ethical and Family Issues
 Alzheimer's Disease and Related Disorders: Medical Needs
 Alzheimer's Disease and Related Disorders: Psychosocial Needs
 Alzheimer's Disease and Related Disorders: Recreational Activities
 Alzheimer's Disease and Related Disorders: The Disease Process
 Alzheimer's Disease and Related Disorders: The Environment
 Alzheimer's Disease: Younger Onset
 An Overview of Quality Dementia Care
 Assessing, Preventing, and Treating Venous Leg Ulcers
 Basics of Depression in Older Adults
 Behavioral and Communication Approaches in Dementia Care
 Behavioral Health for the Older Adult
 Beyond the Tremors: Hidden Symptoms of Parkinson's Disease
 Brief Overview: Dementia with Lewy Bodies
 Care for Residents With Varying Dementias
 Care for Residents With Varying Dementias Self-Paced
 Care of Residents on Anticoagulants
 Care Planning: Preparing for End of Life
 Caring for Individuals with Traumatic Brain Injury
 Caring for People with Huntington's Disease and Dementia
 Caring for the Person with Dementia: Behaviors and Communication
 Caring for Those with Cognitive Impairment
 Chronic Pain Management and Substance Use Disorder

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Common Causes of Acute Respiratory Failure
 Common Chronic Conditions in the Geriatric Population
 Common Respiratory Conditions in the Older Adult
 Constipation and Fecal Impaction Prevention For Canada
 Decoding Distress in Dementia
 Dementia Care and Co-morbidities
 Dementia Care Theories
 Dementia Care: Activities for People with Memory Problems
 Dementia Care: Alzheimer's and Nutritional Considerations
 Dementia Care: Art and Music Interventions
 Dementia Care: Benefits of Reminiscing
 Dementia Care: Caregiver Self-Care
 Dementia Care: Challenging Behaviors and Direct Care Staff
 Dementia Care: CMS Hand in Hand Module 1: Understanding the World of Dementia: The Person and Disease
 Dementia Care: CMS Hand in Hand Module 2: Being with a Person with Dementia: Listening and Speaking
 Dementia Care: CMS Hand in Hand Module 3: Being with a Person with Dementia: Actions and Reactions
 Dementia Care: CMS Hand in Hand Module 4: Being with a Person with Dementia: Making a Difference
 Dementia Care: CMS Hand in Hand Module 5: Preventing and Responding to Abuse
 Dementia Care: Delusions and Hallucinations
 Dementia Care: Effective Communication
 Dementia Care: Effects of Medications
 Dementia Care: Ethical Considerations
 Dementia Care: Exploring Alzheimer's Disease
 Dementia Care: Maintaining Routines and Consistency
 Dementia Care: Maintaining Routines and Consistency Self-Paced
 Dementia Care: Managing Challenging Behaviors
 Dementia Care: Normal Aging vs. Alzheimer's/Dementia
 Dementia Care: Nursing Assessment
 Dementia Care: Performing ADLs
 Dementia Care: Supporting Families
 Dementia Care: Understanding Alzheimer's Disease
 Dementia Care: Understanding Communication
 Depression and the Older Adult
 Depression in Older Adults: The Basics - Canada
 Diets: More than Just Weight Loss
 Disease Management with Special Diets
 Ethics and Caring for People Living with Dementia
 Focus on Managing Heart Disease
 Heart Failure: Care Considerations
 Help Beyond Headphones: Using Music and Rhythm to Promote Purpose
 HIV: Testing and Drug Therapy
 Identification and Assessment of Wounds
 Living with Dementia: Activities for People with Impaired Cognition
 Living with Dementia: ADL Care
 Living with Dementia: Intro to Alzheimer's Disease and Dementia
 Living with Dementia: Preventing Adverse Reactions to Care
 Living with Dementia: Quality Dementia Care
 Living with Dementia: Supporting Families
 Long COVID: After the Acute Phase
 Management of Behavioral Challenges
 Management of Legionnaires' Disease
 Managing COPD
 Managing Depression in the Older Adult
 Managing Dysphagia: An Interdisciplinary Approach
 Managing Edema
 Managing Heart Failure in the Post-Acute Setting
 Managing Malnutrition and Dehydration
 Managing Malnutrition and Dehydration Self-Paced
 Managing Urinary Incontinence
 Managing Urinary Incontinence for Canada
 Medicare: An Introduction
 Mixed Dementia
 Nutrition and Hydration - Canada
 Pain Assessment - Canada
 Pain Management - Canada
 Pain: An Overview
 Parkinson's Dementia
 Parkinson's Disease: Cognitive and Psychological Care Interventions
 Payer Perspective: Care Coordination
 Podcast: Cultural Competence in Dementia Care
 Podcast: Reducing Falls in Persons with Dementia
 Pressure Injuries: Assessment, Interventions, Prevention
 Preventing Adverse Reactions to Dementia Care
 Preventing Constipation and Fecal Impaction

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Preventing Hepatitis Infection
 Preventing Pressure Injuries
 Prevention of Urinary Tract Infections
 Recognizing and Treating Stroke
 Schizophrenia Spectrum and Other Psychotic Disorders for Paraprofessionals
 Sexuality and Persons with Dementia
 Slow Healing Wounds and Nutrition
 Techniques for Safe Swallowing and Feeding
 The Management of Blood Glucose Levels
 The Meaning Behind Behaviors
 Traumatic Brain Injury: Best Practices for the Interdisciplinary Team
 Understanding Common Respiratory Conditions
 Understanding Depression and Suicide in Older Adults
 Understanding Hepatitis
 Understanding Memory Loss
 Understanding Norovirus Infections
 Understanding Nutrition and Hydration
 Understanding Osteoporosis
 Understanding PVD
 Understanding Rheumatoid Arthritis
 Using Medications to Treat People with Psychiatric Disorders: Overview for Paraprofessionals
 Vascular Dementia
 Wound Care: Care of Arterial Ulcers
 Wound Care: Neuropathic Ulcers
 Young Onset Alzheimer's Disease

Medication Aide

Basics of Medication Management
 Documenting Medications
 Medication Management of Heart Disease
 Polypharmacy: Monitoring Medications
 Providing Medication Assistance
 Transdermal Medication Patches
 Transdermal Medication Patches Self-Paced
 Understanding Antibiotic Therapies
 Use of Medical Marijuana in Healthcare

PAC Personal Care

Ambulation with a Cane or Walker
 Assisting with Urinal
 Bathing: Tub, Shower
 Caring for Individuals Post Chemotherapy
 Caring for Individuals Post-Dialysis
 Deescalation Techniques
 Focus on the Individual by Listening
 Giving a Back Rub
 In the Kitchen: Chronic Conditions and Special Diets
 In the Kitchen: Food Safety and Preparation
 In the Kitchen: Gelatin and Pudding
 In the Kitchen: Grocery Shopping for Clients
 In the Kitchen: Healthy Nutrition
 In the Kitchen: Making Simple Sandwiches
 In the Kitchen: Meal Planning
 In the Kitchen: Pasta Dishes
 In the Kitchen: Preparing Meat
 In the Kitchen: Preparing Veggies
 In the Kitchen: Rice, Grits, and Oatmeal
 Making an Unoccupied Bed
 Medication Management Assistance
 Performing Foot Care
 Performing Hand Hygiene
 Performing Oral Care
 Performing Perineal Care
 Range of Motion of Lower Extremities
 Taking a Tympanic Temperature
 Turning and Repositioning
 Understanding Mental Illness
 What to Do After the Fall
 Working with Families and Children
 Working with Families and Children - Self Paced
 Working with Individuals after a Stroke
 Working with Individuals with Alcohol Use Disorder
 Working with Individuals with Substance Use Disorder
 Working with People Who Have Bipolar Disorder