

Assisted Living Services

Assisted Living Compliance

About Falls
 Abuse and Neglect: Resident Abuse
 Abuse and Neglect: Resident Exploitation
 Administrator Training Program: South Dakota Addendum
 Antipsychotics and Beyond
 Basics of the Life Safety Code
 Being Survey Ready
 California RCFE Prohibited and Restricted Conditions
 Care and Treatment at End of Life
 Changing the Culture to Person-Centered Care
 Conducting an Abuse Investigation
 Conducting an Abuse Investigation - Kansas
 Documentation of Activities of Daily Living
 Essentials of Corporate Compliance
 Essentials of HIPAA
 Essentials of Resident Rights
 Ethical Decision-Making for Nurses in Residential Care Settings
 Ethics for Nursing Home Administrators: Advanced
 Fraud, Waste, and Abuse
 GUIDE: A New Dementia Experience Model
 HIPAA: An Overview for Residential Care and Assisted Living
 Hospice Services in Long-Term Care
 Identifying Fall Risk in Assisted Living
 Introduction to Hospice
 Knowing the Rights of Residents
 Medicare Basics
 Obtaining an Individual's Height and Weight
 Privacy, Rights, and Self Determination of Clients
 Promoting Resident Independence with ADLs
 Reporting Incidents
 Resident Rights in Assisted Living
 Resident-to-Resident Bullying
 Safeguarding Resident Rights in Nursing Facilities
 Safeguarding Resident Rights in Nursing Facilities Self-Paced

Side Rails: The Hidden Danger
 The Basics of Documentation
 The World of Assisted Living
 Understanding the Fair Housing Act
 Understanding Trauma-Informed Care
 Understanding Wandering and Elopement

Assisted Living Core Clinical

Assisting with ADLs
 Assisting with ADLs Self-Paced
 Assisting with Self-Administration of Medications in Florida
 Care of a Urinary Catheter
 Care of Residents With Dementia In AL
 Caring for Individuals with Heart Failure
 Caring for Residents at Risk for Pressure Injury
 Communication and End-of-Life Care
 Diabetes: The Basics
 Discussions on Grief, Loss, Death, and Dying
 Infusion Therapy: Antibiotics
 Management of Advanced Dementia in Hospice
 Managing Medications in ALFs: Helping with Self-Administration
 Managing Medications in ALFs: Knowing the Side Effects
 Person-Centered Care in Assisted Living
 Podcast: Long Covid-19 and the Impact on the Respiratory Status of Older Adults
 Providing Care at End of Life
 Restorative Nursing: Bathing, Grooming, and Dressing for the Licensed Nurse
 Service Plans for Assisted Living Facilities
 Wound Care: Developing and Implementing a Plan of Care

Assisted Living Personal Care

Activities: Best Practices for Activities Professionals
 Care of the Bedridden Individual
 Dementia Care: Behavior Challenges - Physically Abusive Resident
 Dementia Care: Behavior Challenges - Verbally Abusive

Current course listing. Course listing is subject to change as updates are made. Individual courses may appear in multiple categories.

Resident

Dementia Care: Care of the Non-Communicative Resident

Dementia Care: Resident Agitation and Aggression

Dementia Care: Residents Who Wander

Provide Safe Transportation

Skin and Foot Care in Diabetes

What is Wellness?

Working with Families

Your Body at 80

Clinical Skill Videos

Ambulation with a Gait Belt

Application of Sequential Compression Devices

Assessing Pain

Assisting with Bedpan or Fracture

Assisting with Coughing and Deep Breathing Exercises

Assisting with Transfers and Ambulation

Basic Care Skills - Leaving the Room

Bed Rest Essentials

Bladder Scanning

Clean, Intermittent, Straight Urinary Catheterization

Clearing an Obstructed Airway

Companion Homemaker: Roles and Responsibilities

Companion Homemaker: Safety and Housekeeping

Dietary Considerations and Meal Preparation for Older Adults

Dipstick Urine Testing

Donning and Doffing PPE

Flexibility and Mobility: A Guide to Range of Motion

Measuring Urinary Output From a Drainage Bag

Medication Administration: Z-track Injection

Observing and Collecting Pain Responses

Obtaining a Blood Pressure via Alternate Sites

Orthostatic Blood Pressure

Performing Catheter Care

Performing Denture Care

Range of Motion: Upper Extremities

Shaving

Skills: Privacy

Skills: Vital Signs

Suctioning Oral Pharynx

Testing Gastric Contents for Occult Blood and pH

Using an Incentive Spirometer

Clinical Skills

A Day in the Life of Henry: A Dementia Experience

About Fluid and Electrolyte Imbalances

About Postmortem Care

About Vision Loss

Adult Vaccine Recommendations for Healthcare Providers

Aging and Body Systems

Aging and Sexuality for Healthcare Professionals in LTC

Aging Gracefully: The Role of Physical Activity in Senior Health

Antibiotic Stewardship Programs: Core Elements

Assisting with Bathing

Assisting with Proper Positioning

Assisting with Self-Administration of Medications: Guidelines

Assisting with Self-Administration of Medications: Medication Orders

Assisting with Self-Administration of Medications: Procedure

Assisting with Self-Administration of Medications: The Basics

Bariatric Nursing: Care of the Older Adult Population

Bariatric Nursing: Post-Op Care

Basic Medication Management in Assisted Living Facilities

Bathing the Difficult Patient

Building a Healthy Therapeutic Relationship

Care Considerations for Individuals with Disabilities

Care of a Prosthesis

Care of an Ostomy

Care of the Older Adult: The Aging Process

Catheter and Perineal Care

Changing the Culture in LTC

Common Medication Actions and Interactions

Conducting a History and Physical for Nurses

Conducting a Mental Status Assessment

Conducting a Mental Status Assessment for Canada

Dementia Care: Bathing a Person with Dementia

Developing a Healthy Therapeutic Relationship

Documentation for Nurses

Drug Diversion, SUD, and Pain Management

Effective Healthcare Communications Skills

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Effectively Communicating With Individuals Who are Hard of Hearing

Ethics for Licensed Professionals: 1 Hour

Ethics for Licensed Professionals: 2 Hours

Giving a Bed Bath

Handling Aggressive Behaviors

How to Recognize and Report Skin Conditions

In Session: Practicing Clinical Skills for Preventing Other-Directed Violence in Children and Adolescents

Infection Control: Cohorting

Infusion Therapy: Intravenous Fluids

Intro to Medical Devices and Equipment

Introduction to Rehabilitation Services

Management of Bronchitis and Pneumonia

Managing Aggressive Behaviors

Managing Effective Care Transitions

Managing Intravenous Devices

Measuring and Recording Vital Signs

Measuring Blood Pressure

Medical Device Incident Reporting

Medicare: Documenting to Skilled Level of Care

Medication Administration in Acute Care

Medication Administration: Eye Drops and Eye Ointments

Medication Self-Administration Assistance

Minimizing Medication-Related Problems

Nail and Foot Care

Nurse Delegation to Unlicensed Care Providers

Nursing Facility Dialysis

Nursing Management of Fevers

Observing, Reporting, and Documenting

Obtaining an Oral Temperature

Optimizing Nutrition with Alternative Feeding Methods

Oral Health and the Older Adult

Patient Education for Poor Readers

Performing a Back Rub

Performing a Complete Bed Bath

Performing Oral Hygiene: Brushing and Flossing

Performing Tracheostomy Care

Podcast: Managing Post COVID-19 Depression and Anxiety

Podcast: What Does Healthcare Post COVID-19 Look Like?

Preventing Falls: An Interdisciplinary Approach

Preventing Hospital Readmission: What Would You Do?

Principles of Risk Management

Promoting Safe Eating

Proper Application of Elastic Stockings

Providing Dressing Assistance

Providing Oral Hygiene to an Unconscious Individual

Pulmonary Edema

Quick Clip: Rights of Medication Administration

Rapid Review: Administration of IV Medications

Rapid Review: Assessment of Bowel Sounds

Rapid Review: Assessment of Breath Sounds

Rapid Review: Assessment of Heart Sounds

Rapid Review: Feeding Tube Care

Rapid Review: Insertion of a Peripheral IV

Rapid Review: Parts of a Cardiac Assessment

Rapid Review: Parts of a GI Assessment

Rapid Review: Parts of a Respiratory Assessment

Rapid Review: Peripheral IV Care

Resident Discharge Planning

Restorative Nursing: Positioning and ROM for Nursing Assistants

Safe Use of Mechanical Lifts

Sepsis Awareness: Key Concepts and Interventions

Shaving Facial Hair

Side Effects of Common Medications

Strategies for Effective Use of the DSM-5-TR

Supporting Dental and Oral Health for Individuals with IDD

Supporting Resident Mobility

Supporting the Behavioral Health Goals of LGBTQ+ Clients

The 3 D's: Delirium, Dementia, and Depression

The Dangers of Immobility

The Nose Knows: COVID-19 Nasal Swab Testing

Understanding ABGs and Chest X-Rays: Key Concepts

Understanding Hearing Loss

Vital Signs: Measuring Pulse and Respirations

Core Clinical Procedures

Basic Injury Assessment

Collecting Specimens: Urine From Catheter

Collecting Specimens: Urine via Clean Catch

Collecting Specimens: Urine via Straight Cath

Constipation: Signs and Symptoms

Documentation: Preventing Fraud and Abuse

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Fecal Specimen Collection
 IV Management - Flushing a CVC
 IV Management: Changing a CVC Dressing
 IV Management: Changing Needleless Connection Devices
 IV Management: Discontinuing an IV
 IV Management: Hanging IV Medications or Fluids
 IV Management: Initiating an IV
 IV Management: Managing Implanted Ports
 IV Management: Obtaining a Blood Sample from a CVC
 IV Management: Removal of CVC and PICC
 Medication Administration: Drawing Medication from an Ampule
 Medication Administration: Injections
 Medication Administration: IV Push
 Medication Administration: Nebulizer
 Medication Administration: Oral
 Medication Administration: Via Feeding Tube
 Vital Signs: Measuring Pulse Rate
 Vital Signs: Measuring Respiratory Rate
 Vital Signs: Taking a Blood Pressure
 Vital Signs: Taking a Rectal Temperature
 Vital Signs: Taking Axillary Temperature
 Vital Signs: Taking Oral Temperature

Core CNA Skills

About Bed Bugs, Lice, and Scabies
 About Mental Health: Common Conditions and Disorders
 About Swallowing Disorders: Dysphagia
 About the Cardiovascular System
 About the Nervous System
 About the Urinary System
 Aging and Body Systems Self-Paced
 Assisting in Pain Management
 Caring for Individuals with Epilepsy and Seizures
 Causes, Prevention, and Treatment of Constipation
 Common Diseases of the Digestive System
 Common Disorders of the Immune System
 Common Infectious Conditions in LTC
 Commonly Used Mobility Devices
 Dementia Care: Person-Centered Care Plans
 Identifying Fall Risk in Assisted Living Self-Paced
 Introduction to the Reproductive System

Living with Dementia: Person-Centered Care
 Measuring Weight Without a Wheelchair
 Providing Safe Medication Assistance
 Recognizing a Change in Condition
 Respecting Diversity in the Workplace
 Respecting Diversity in the Workplace Self-Paced
 Restorative Nursing: Bathing, Grooming, and Dressing for the CNA
 Restorative Nursing: Bowel and Bladder for the CNA
 Restorative Nursing: Framework for CNAs
 Restorative Nursing: Mobility Programs for the CNA
 Restorative Programs: Dining and Feeding for the CNA
 Restorative Programs: Dining and Feeding for the Licensed Nurse
 Restraint Considerations and Alternatives
 Transfers: Assist to Wheelchair from Bed
 Transfers: Assist to/from Shower
 Transfers: Assist to/from Toilet
 Transfers: Mechanical Lift
 Transfers: Sit To Stand Lift
 Transfers: Sliding Board
 Transfers: Using a Gait Belt
 Understanding Oxygen Therapy Self-Paced
 Understanding Physical, Emotional, and Spiritual Changes in Aging
 Understanding the Digestive System
 Understanding the Endocrine System
 Understanding the Integumentary System
 Understanding the Musculoskeletal System
 Understanding the Reproductive System
 Understanding the Respiratory System
 Understanding the Skin and Pressure Injuries
 Using Proper Ergonomics with Transfers
 Weight: Measuring with a Wheelchair

Departmental Specialty

Activities: Enhancing Your Program
 An Administrator's Guide to Housekeeping
 Cleaning and Maintaining Carpeting
 Customer Service in Dining Rooms
 Daily Room Cleaning
 Dementia Care: Benefits of Reminiscing Self-Paced
 Dry Storage

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Encouraging Resident Participation in Activities
 Enriching the Dining Experience
 Environmental Cleaning 7-Step Process
 Food Safety Fundamentals
 Getting to Know the Dietary Department
 Handling Clean Linens: Laundry Department
 Handling Clean Linens: Residential and Care Areas
 Handling Dirty Linens: Laundry Department
 Handling Dirty Linens: Residential and Care Areas
 Handling Food Safely for Canada
 Handling Food Safely Part 1
 Handling Food Safely Part 2
 Housekeeping Procedures in Residential Care Settings
 Implementing a Quality Activity Program
 Interdisciplinary Approach to Activities
 Linen Management for LTC: Inventory and Control
 Linen Management for LTC: Personal and General Laundry
 Linen Management for LTC: Wash and Drying Cycle
 Linen Management: Intro for LTC
 LTC Maintenance Operations
 Proper Cooler Storage
 Proper Floor Cleaning
 Proper Freezer Storage
 Providing One-on-One Activities
 Setting Up the Steam Table
 Staying Safe in the Kitchen
 Supporting Activities for People With Hearing Loss
 Terminal Room Cleaning
 The Activities Department: An Introduction
 The Basics of Nutrition and Food Safety
 Transporting Clean Linen
 Using a 3 Compartment Sink
 Using the Dishwasher
 Washer and Dryer Usage
 Welcome to the Marketing Team

Disease and Condition Management

About Alzheimer's Disease and Dementia
 About Alzheimer's Disease and Dementia for Canada
 About Clostridioides Difficile
 About Diabetes
 About Renal Disease

About Stroke
 About Urinary Tract Infections
 All About Parkinson's Disease
 Alzheimer's Disease and Related Disorders: ADL Care
 Alzheimer's Disease and Related Disorders: ADLs and Behaviors
 Alzheimer's Disease and Related Disorders: Approaches to Treatment
 Alzheimer's Disease and Related Disorders: Behaviors
 Alzheimer's Disease and Related Disorders: Communication Needs
 Alzheimer's Disease and Related Disorders: Ethical and Family Issues
 Alzheimer's Disease and Related Disorders: Medical Needs
 Alzheimer's Disease and Related Disorders: Psychosocial Needs
 Alzheimer's Disease and Related Disorders: Recreational Activities
 Alzheimer's Disease and Related Disorders: The Disease Process
 Alzheimer's Disease and Related Disorders: The Environment
 Alzheimer's Disease: Younger Onset
 An Overview of Quality Dementia Care
 Assessing, Preventing, and Treating Venous Leg Ulcers
 Behavioral and Communication Approaches in Dementia Care
 Behavioral Health for the Older Adult
 Beyond the Tremors: Hidden Symptoms of Parkinson's Disease
 Brief Overview: Dementia with Lewy Bodies
 Care for Residents With Varying Dementias
 Care for Residents With Varying Dementias Self-Paced
 Care of Residents on Anticoagulants
 Care Planning: Preparing for End of Life
 Caring for Individuals with Traumatic Brain Injury
 Caring for People with Huntington's Disease and Dementia
 Caring for Those with Cognitive Impairment
 Chronic Pain Management and Substance Use Disorder
 Common Causes of Acute Respiratory Failure
 Common Chronic Conditions in the Geriatric Population
 Common Respiratory Conditions in the Older Adult
 Constipation and Fecal Impaction Prevention For Canada
 Core Concepts: Bipolar and Related Disorders

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Core Concepts: Co-Occurring Conditions in Healthcare	Ethics and Caring for People Living with Dementia
Core Concepts: Depressive Disorders	Focus on Managing Heart Disease
Core Concepts: Obsessive -Compulsive and Related Disorders	Heart Failure: Care Considerations
Core Concepts: Personality Disorders	Help Beyond Headphones: Using Music and Rhythm to Promote Purpose
Decoding Distress in Dementia	HIV: Testing and Drug Therapy
Dementia Care and Co-morbidities	Identification and Assessment of Wounds
Dementia Care Theories	Living with Dementia: Activities for People with Impaired Cognition
Dementia Care: Activities for People with Memory Problems	Living with Dementia: ADL Care
Dementia Care: Alzheimer's and Nutritional Considerations	Living with Dementia: Intro to Alzheimer's Disease and Dementia
Dementia Care: Art and Music Interventions	Living with Dementia: Preventing Adverse Reactions to Care
Dementia Care: Benefits of Reminiscing	Living with Dementia: Quality Dementia Care
Dementia Care: Caregiver Self-Care	Living with Dementia: Supporting Families
Dementia Care: Challenging Behaviors and Direct Care Staff	Long COVID: After the Acute Phase
Dementia Care: CMS Hand in Hand Module 1: Understanding the World of Dementia: The Person and Disease	Management of Behavioral Challenges
Dementia Care: CMS Hand in Hand Module 2: Being with a Person with Dementia: Listening and Speaking	Management of Legionnaires' Disease
Dementia Care: CMS Hand in Hand Module 3: Being with a Person with Dementia: Actions and Reactions	Managing COPD
Dementia Care: CMS Hand in Hand Module 4: Being with a Person with Dementia: Making a Difference	Managing Depression in the Older Adult
Dementia Care: CMS Hand in Hand Module 5: Preventing and Responding to Abuse	Managing Dysphagia: An Interdisciplinary Approach
Dementia Care: Delusions and Hallucinations	Managing Edema
Dementia Care: Effective Communication	Managing Heart Failure in the Post-Acute Setting
Dementia Care: Effects of Medications	Managing Malnutrition and Dehydration
Dementia Care: Ethical Considerations	Managing Malnutrition and Dehydration Self-Paced
Dementia Care: Exploring Alzheimer's Disease	Managing Respiratory Conditions with Nebulizers and Inhalers
Dementia Care: Maintaining Routines and Consistency	Managing Urinary Incontinence
Dementia Care: Maintaining Routines and Consistency Self-Paced	Managing Urinary Incontinence for Canada
Dementia Care: Managing Challenging Behaviors	Mixed Dementia
Dementia Care: Normal Aging vs. Alzheimer's/Dementia	Nutrition and Hydration - Canada
Dementia Care: Nursing Assessment	Optimizing Health with Specialized Diets and Nutrition
Dementia Care: Performing ADLs	Pain Assessment - Canada
Dementia Care: Supporting Families	Pain Management - Canada
Dementia Care: Understanding Communication	Pain: An Overview
Depression and the Older Adult	Parkinson's Dementia
Depression in Older Adults: The Basics - Canada	Parkinson's Disease: Interventions for Licensed Professionals
Diets: More than Just Weight Loss	Payer Perspective: Care Coordination
Disease Management with Special Diets	Podcast: Cultural Competence in Dementia Care
	Podcast: Reducing Falls in Persons with Dementia
	Pressure Injuries: Assessment, Interventions, Prevention

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Preventing Adverse Reactions to Dementia Care
 Preventing Constipation and Fecal Impaction
 Preventing Hepatitis Infection
 Preventing Pressure Injuries
 Prevention of Urinary Tract Infections
 Recognizing and Treating Stroke
 Schizophrenia Spectrum and Other Psychotic Disorders for Paraprofessionals
 Sexuality and Persons with Dementia
 Slow Healing Wounds and Nutrition
 Techniques for Safe Swallowing and Feeding
 The Management of Blood Glucose Levels
 The Meaning Behind Behaviors
 Traumatic Brain Injury: Best Practices for the Interdisciplinary Team
 Understanding Depression and Suicide in Older Adults
 Understanding Hepatitis
 Understanding Memory Loss
 Understanding Norovirus Infections
 Understanding Nutrition and Hydration
 Understanding Osteoporosis
 Understanding PVD
 Understanding Rheumatoid Arthritis
 Understanding SNF Medicare Coverage
 Using Medications to Treat People with Psychiatric Disorders: Overview for Paraprofessionals
 Vascular Dementia
 Wound Care: Care of Arterial Ulcers
 Wound Care: Neuropathic Ulcers

Medication Aide

Basics of Medication Management
 Documenting Medications
 Medication Management of Heart Disease
 Polypharmacy: Monitoring Medications
 Providing Medication Assistance
 Transdermal Medication Patches
 Transdermal Medication Patches Self-Paced
 Understanding Antibiotic Therapies

Use of Medical Marijuana in Healthcare

PAC Personal Care

Ambulation with a Cane or Walker
 Assisting with Urinal
 Bathing: Tub, Shower
 Caring for Individuals Post Chemotherapy
 Caring for Individuals Post-Dialysis
 Deescalation Techniques
 Focus on the Individual by Listening
 Giving a Back Rub
 In the Kitchen: Chronic Conditions and Special Diets
 In the Kitchen: Food Safety and Preparation
 In the Kitchen: Gelatin and Pudding
 In the Kitchen: Grocery Shopping for Clients
 In the Kitchen: Healthy Nutrition
 In the Kitchen: Making Simple Sandwiches
 In the Kitchen: Meal Planning
 In the Kitchen: Pasta Dishes
 In the Kitchen: Preparing Meat
 In the Kitchen: Preparing Veggies
 In the Kitchen: Rice, Grits, and Oatmeal
 Making an Unoccupied Bed
 Medication Management Assistance
 Performing Foot Care
 Performing Hand Hygiene
 Performing Oral Care
 Performing Perineal Care
 Range of Motion of Lower Extremities
 Taking a Tympanic Temperature
 Turning and Repositioning
 Understanding Mental Illness
 What to Do After the Fall
 Working with Families and Children
 Working with Families and Children - Self Paced
 Working with Individuals after a Stroke
 Working with Individuals with Alcohol Use Disorder
 Working with Individuals with Substance Use Disorder
 Working with People Who Have Bipolar Disorder